

**Manchester Health and Wellbeing Board
Report for Resolution**

Report to: Manchester Health and Wellbeing Board – 5 July 2017
Subject: Manchester Local Care Organisation – Provider Update
Report of: Michael McCourt, Chief Executive – Manchester Provider Board

Summary

The Manchester Provider Board (MPB) have appointed an executive team to lead the development of the Local Care Organisation (LCO). The executive team are finalising a programme plan which will enable regular reporting to a range of forums, including the HWBB, to provide visibility and assurance around progress. The programme plan will be divided into three main areas: developing from vision to strategy, including implementation of new models of care, building the organisation, including organisational form and managing the change through transaction. There is agreement between all partners as to priority new models of care for 2017/18 with implementation having begun around High Impact Primary Care and Home from Hospital roll out, with development work ongoing in all other areas. The Manchester Provider Board is also continuing to progress with the procurement process that was formally launched 10th March 2017.

Recommendations

The Health and Wellbeing Board is asked to:

1. note the appointment of the executive team to lead the development of the LCO and programme plan;
2. the progress to date around implementation of new models of care and agreed priorities for 17/18; and
3. the MPB's progress in the procurement process to date.

Board Priority(s) Addressed:

Health and Wellbeing Strategy priority	Summary of contribution to the strategy
Getting the youngest people in our communities off to the best start	The Manchester Provider Board have, since January 2016, been developing models of care and thinking around a Local Care Organisation which will deliver the Health & Wellbeing Boards seven strategic priorities
Improving people's mental health and wellbeing	
Bringing people into employment and ensuring good work for all	

Enabling people to keep well and live independently as they grow older	
Turning round the lives of troubled families as part of the Confident and Achieving Manchester programme	
One health and care system – right care, right place, right time	
Self-care	

Contact Officers:

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- The Greater Manchester Strategic Plan: Taking Charge of Health and Social Care in Greater Manchester.
- The Manchester Locality Plan

1. Introduction

- 1.1 This report provides a brief update on the response to the Local Care Organisation (LCO) commissioning prospectus made by the Manchester Provider Board. It also reiterates the intention of the Manchester Provider Board to respond to any procurement processes relating to the LCO.

1. Background

- 2.1 In January 2016 it was agreed by the HWB that the Manchester Provider Board (MPB) would be responsible for the development a LCO for Manchester and further development and implementation of the One Team model of care approach. Since then the providers have worked together to develop and implement new models of care and respond to the formal procurement process that MHCC launched.

2. MPB leadership and programme plan

- 3.1 A number of executives have been appointed to lead the establishment of the LCO, including the development and implementation of the new models of care:

- Michael McCourt, chief executive
- Sohail Munshi, chief medical officer
- Ian Trodden, chief nursing officer
- Mark Edwards, chief operating officer
- Katy Calvin-Thomas, director of strategy
- Jon Lenney, director of workforce
- Nicky Parker, director of social care
- John Scampion, director of finance (interim)

- 3.2 All of the executives, bar one, are now in post. The executive team created a 44 and 100 day plan within the first week of March, following Michael McCourt taking up post as interim chief executive of the MPB 1st March 2017. At the May Manchester Transformation Fund Accountability Board (MTFAB) an update was provided by Michael McCourt outlining progress to date and risks associated with each of the three key elements of MPB's future programme:

1. developing from vision to strategy, including implementation of new models of care;
2. building the organisation, including organisational form; and
3. managing the change through transaction.

- 3.3 The 100 day activities and outstanding 44 day activities are currently being refined following further discussion with relevant stakeholders and with input from the MPB executive. These are being recast with the following information:

- greater insight into the requirements for delivery by the MPB executive;
- better understanding of available resource;
- defined milestones and delivery dates; and
- nominated executive lead and articulation of resource requirements

- 3.4 The intention is to circulate a draft programme plan later in early July for comment from all stakeholders to define a set of commonly agreed milestones and activities for the establishment of the LCO which will then be used to monitor progress against and to hold both the MPB executive and partners to account. This will enable regular reporting to a range of forums, including the HWBB, to provide visibility and assurance around progress. Once approved, the programme plan will act as the sole mechanism by which the MPB executive operate and report progress, including the new models of care.

3. Developing from vision to strategy: new models of care

- 4.1 There was agreement amongst all partners as to the key components of the whole-system model that should be prioritised within the available funding for 2017/18. These priority areas build upon the work undertaken to date with the Integrated Neighbourhood Teams. These priority areas were signed off in March by MTFAB, in addition to the £4m worth of funding for mental health transformation and £3.5m for seven-day GP access services. The areas are:
- £1.7 million for the High Impact Primary Care (HIPC) model;
 - £1.8 million for enhanced reablement services and intermediate care. In particular additional staff to deliver the discharge to assess approach pioneered by the CASS team in north Manchester. Also includes £0.4m for enhanced contact officer roles within the £1.8m;
 - £1 million for prevention, in particular the community connector roles required to link health and care to community assets and other local services;
 - £0.265m for Home from hospital;
 - £0.280m for Carers support;
 - £0.792m for Extra Care housing; and
 - £1 million for Frailty services including Pharmacy, Safe and Well, Primary Care referral pathways (GPSI) and Carer befriending support.
- 4.2 Each of these priority areas has a nominated senior responsible officer (SRO) from one of the provider organisations who is leading this work. The HIPC and Home from hospital project plans have been signed off via MTFAB and are now beginning to implement. The remainder of the priority areas are anticipating final sign off from MTFAB to move to implementation in July.

4. Managing the change through transaction: LCO procurement

- 5.1 On 10th March the commissioners issued a Prior Information Notice (PIN) for the LCO contract with a response date of 28th April. A full response was submitted 28th April by the Manchester Provider Board. A letter was received 26th May from MHCC stating that the MPB was identified as a capable provider and was invited to participate in the next stage of the procurement process, pending further information regarding the legal structure of the MPB in relation to the bid.
- 5.2 Commissioners have set a timetable for the procurement process and the Transaction that would follow as set out below:

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| ○ | Commissioners identify viable bidder | July 2017 |
| ○ | Contract award recommendation and formal approval | Sept 2017 |
| ○ | Integrated Support And Assurance (ISAP) checkpoint 2 | Oct 2017 |
| ○ | ISAP checkpoint 3 | Feb 2018 |
| ○ | Service commencement | April 2018 |

5. Recommendation:

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